

LOWELL JOSEPH JONES

A Level Student | Customer Service Experience | Graduate Fair Candidate

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PROFILE

Motivated and confident A Level student with strong communication, teamwork and customer service skills. Through school, rugby and my part-time role at Tesco, I have developed discipline, resilience and the ability to work well with a wide range of people. I am now seeking an opportunity with clear progression where I can continue learning, contribute positively and build a long-term career.

WORK EXPERIENCE

Tesco | Customer Assistant | 2024 to present

- Deliver friendly, efficient service to customers in a busy retail environment, including till work and front-line support.
- Build rapport with customers and help create a welcoming experience, particularly by taking time to assist older shoppers.
- Remain calm and positive during busy periods while handling queries and resolving routine issues professionally.
- Strengthened communication, reliability, teamwork and problem-solving skills through day-to-day customer interaction.

EDUCATION

Ramsey Grammar School | 2024–2026

A Levels (predicted): Economics A, Business Studies A, History C

Ballakermeen High School | 2018–2024

GCSEs: Economics A, Mathematics A, English Literature A, History 7 (A), Biology 7 (A), Chemistry 6 (B), Physics 6 (B), Computer Science B, English Language B, Religious Studies (Short Course) D.

ADDITIONAL INFORMATION

- Played rugby at both school and senior level, helping develop resilience, commitment and teamwork.
- Maintain an active lifestyle through gym training and running.
- Enjoy travel and recently developed a strong interest in skiing.
- Known for being fair-minded, calm under pressure and considerate when dealing with others.
- Full driving licence

KEY STRENGTHS

- Communication
- Teamwork
- Customer service
- Reliability
- Positive attitude
- Problem solving
- Discipline
- Calm under pressure

PERSONAL QUALITIES

- Confident and approachable
- Accountable and dependable
- Analytical and thoughtful
- Attentive and considerate
- Diplomatic and fair-minded

INTERESTS

- Rugby
- Gym and running
- Travel
- Skiing
- School activities and fixtures



 CV Lowell Jones

References available on request